



**GOVERNMENT COLLEGE OF EDUCATION
SECTOR 20-D, CHANDIGARH
NAAC ACCREDITED GRADE 'A'**



**3rd Cycle
Assessment and Accreditation by NAAC
CRITERION-V
STUDENT SUPPORT AND PROGRESSION**



CRITERION 5

KEY INDICATOR- 5.1 STUDENT SUPPORT

5.1.3 D -GOVERNMENT COLLEGE OF EDUCATION, SECTOR 20-D, CHANDIGARH HAS A TRANSPARENT MECHANISM FOR TIMELY REDRESSAL OF STUDENT GRIEVANCE INCLUDING SEXUAL HARASSMENT AND RAGGING CASES

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GRIEVANCE 1

Minutes of the meeting.

20 oct 2022

Time - 7:00 P.M

A meeting was held on 20th oct 2022 regarding mess food problems, in Girls hostel (Warden office). The agenda of meeting was that there were many issues regarding mess worker behaviour and food quality. Mess committee members, Girls hostel warden and mess contractor were also present in this meeting.

After discussion with students and committee members and also listen to the mess contractor's points, decision took by Hostel warden. Mess contractor were advised to observe the mess worker behaviour and method of cooking the food, personally. He himself also agree to do this activity regularly. Meeting was closed with final decision.

Signatures of Committee Members

- ① Bhansal
- ② Anneesh Verma ANV
- ③ Poonam Puri
- ④ Kusumtata

Ward 10/10/22
Girls hostel Supl.
Hostel Supdt. (Girls)
Govt. College of Education
Sector 20 D, Chandigarh

Mess Contractor

Grievance 2

To,

The Principal.
Govt college of education
Sec 20 - D CHD.

Sub : Application Regarding Mess - food, Quantity and Quality.

Respected Madam,

With due respect it has to be stated that in our mess, After every one or two days, meals Quantity is not sufficient. Snaks are not served according to menu. Milk Quality is Very Bad. We already mentioned these problems to Mess Contractor regularly. But, No results are in our hand. Please give your's attention to these Problems and take necessary action.

Yours Sincerely
Utt 11/12/23

Girls Hostel Students

- | | | | |
|--------------|-------------|-----------|--------------|
| Arshdeepkaur | Rupanshi | Ajalkhans | Anjali Saini |
| Sant Kaur | Amulya | Jaashvi | Chitleen. |
| Nardeepkaur | Pooran | Nidhi | Tania. |
| Suman. | Rajni | Aman | Aman. |
| Aphrajain | Diksha | Nidhi | Mona. |
| Rupz | Smitlaxshmi | Nidhi | Shravan |
| Parduman | Himani | Nisha | Tejpal |
| Jagpreet | Neha Sharma | Sneha | Smriti |
| Shubhika | Shikha | Khushi | Unish |
| Kajal | Ram | Nasha | Sasijya |
| Ana | Anjali | | |
| Saika | Sham | | |
| Praman | Monika | Monika | |
| Rashmeet | Beniyaal | Beniyaal | |
| Pooja | Surpreet | Surpreet | |
| | Monika | Monika | |
| | Nishita | Nishita | |
| | Jasni | Jasni | |
| | Pritya | Pritya | |

Minutes of Meeting

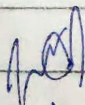
12/2/23

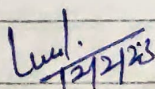
Time => 7:00 P.M

A meeting was held on 12/2/23 at 7:00 P.M in girls hostel warden office regarding mess and food issues. Agenda of meeting was low quality of food and less in quantity. All mess committee members of girls hostel, Hostel warden and mess contractor attended the meeting. After discussion the points of agenda, hostel warden advised to take seriously necessary action regarding these problems. Committee members are also advised to check out on all students in mess time so that they must not waste the food.

Signatures of Mess Committee Members.

- ① P. Jaiswal
- ② Ameeta Sharma
- ③ Poonam Raw
- ④ Kusumbati


Mess Contractor


Hostel Supdt. (Girls)
Govt. College of Education
Sector 20 D, Chandigarh

GRIEVANCE 3

Session - 2022-2023

Shiva
Date ___/___/___
Page _____

A meeting was held on 3 February 2023, at 9:00 PM in the presence of Dr. Mukhtar Singh (Warden), all the residents of the hostels and Chaukidar Meandeep Singh. In this meeting we discuss about hostel issues.

First, of all we discuss about mess related problems where students give their suggestion regarding food.

⇒ Mess related problem

1) ~~Mess~~ ^{Alu Puri} Prantha + Curd

⇒ Cleanliness related problem
- Bathroom sewage issue.

⇒ Library related problem - Timing 3:00 PM - 11:00 PM
- Books required.

Competitive Exams

Academics Books.

⇒ Gym related problem
- Yoga mats.

⇒ Entry time in hostel.
- 8: PM to 9:00 PM

If there is an emergency then the student can allowed to come in hostel.

otherwise if student went without any proper reason than he must stay at their guardian home.

- Requirement of wifi connection in the hostel if available.

At last, Warden Sir Dr. Mukhtar Singh mentioned that if any student faces any problem than he can come to Sir office anytime. He also said that Hostel is yours and keep discipline and stay safe.

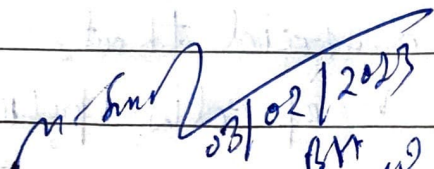
At the end of the meeting Sir also provide sweets to all meeting members. Overall, meeting was great.

Head Boy. Ritiz. GCE-20D Jitiz.
Akash. PG/C46. Akash

Secretary Aparajit GCE-20D. Anshu.

Stanzin GCE 20 ~~Stanzin~~ Shubham GCE and 23 Shub
Teejak GCE 20 ~~Teejak~~ Jansh. GCE 20
Palak GCE 20 ~~Palak~~ Tanzin. GCE 20
Jaswanter PG/C46 Jaswanter
Fakhra Singh PG/C46 Fakhra

Winep Luma	G C & Sees -	Kinick Lma
Abhilash Kamble	GCE-20 Chd.	Abhilash
Manik Choudhary	PGGC-46	Manik
Fatehyet Singh	PGGC-46	Singh
Nitesh Bhandari	PGGC-46	Disha Bhandari
Jaskaran Kunal	PGGC-46	Kunal
GAURAV CHOKER	PGGC-46	Gaurav
SOURABH	B.Ed 1st yr	Sourabh
Lovish	B.Ed 1st yr	Lovish


 03/02/2023
 Warden BH
 CRCE 20-D CHD

Chokker
 Manish

Hostel Warden Boys/Girls
 Govt. College of Education,
 Sector 20-D, Chandigarh.